

IP PBX System

IPX-330/IPX-2100/IPX-2200/IPX-2500

Internet Telephony PBX System



**Internet Telephony PBX System
(30/100/200/500 SIP Users Registrations)**

IPX-330/IPX-2100/IPX-2200/IPX-2500

Quick Installation Guide

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1. IPX-330

1.1 Package Contents

Thank you for purchasing PLANET Internet Telephony PBX system, IPX-330. This Quick Installation Guide will introduce how to finish the basic setting of connecting the web management interface and the Internet. Open the box of the Internet Telephony PBX system and carefully unpack it. The box should contain the following items:

- IPX-330 x 1
- Quick Installation Guide x 1
- User's Manual CD x 1
- Power Adapter x 1 (12V DC)
- RJ45 x 1

If any of the above items are damaged or missing, please contact your dealer immediately.

1.2 Hardware Installation

The following are instructions for setting up PLANET IPX-330. Refer to the illustration and follow the simple steps below to quickly install your Internet Telephony PBX system.

1.2.1 Safety Instructions

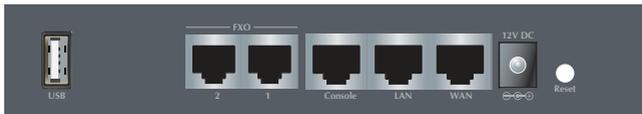
The following are the safety instructions for Internet Telephony PBX system before installing.

- The maximum operating temperature of the IPX-330 is 0~40°C, which allows sufficient air circulation.
- The connections and equipment that supply power to the IPX-330 should be capable of operating safely with the maximum power requirements of the IPX-330. In the event of a power overload, the supply circuits and supply wiring should become hazardous.
- The power adapter must plug into the right supply voltage. Make sure that the supplied power voltage is correct and stable. If the input power voltage is over 10% lower than the standard, it may cause the IPX-330 to malfunction.
- Generally, when installed after the final configuration, the product must comply with the applicable safety standards and regulatory requirements of the country in which it is installed. If necessary, consult for technical support.

1.2.2 Physical Introduction



Front Panel of the IPX-330



Rear Panel of the IPX-330

1.2.3 LED & Button Definitions

LED definitions

Front Panel LED	Status	Description
PWR	Steady Green Off	PBX Power ON PBX Power OFF
SYS	Blinking Green On Off	System is working System doesn't boot System fails
WAN	Blinking Green On Off	Data is transferring PBX network connection established Waiting for network connection
LAN	Blinking Green On Off	Data is transferring PBX network connection established Waiting for network connection
FXO	Steady Red Blinking Off	Ready/Standby Ringing Module not available

Button definitions

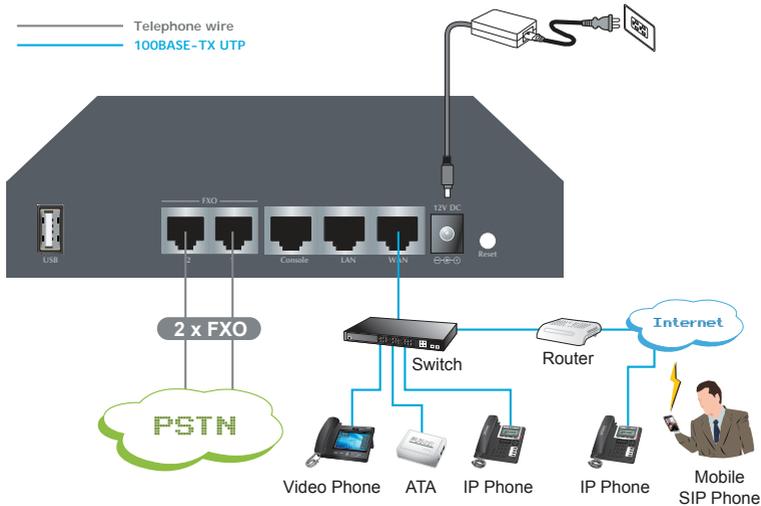
Button	Action	Description
Reset	Press less than 5 secs.	System reboot
	Press over 6 secs.	Reset to factory default

1.2.4 Placement

Make sure the device is placed in a safe environment to avoid equipment failure.

- DO NOT place anything on top of the device. Excessive weight could damage it.
- DO NOT obstruct ventilation slots on each side of the IPX-330 or expose it to direct sunlight or other heat sources. Be sure that there is adequate air flow around the IPX-330.
- Place the IPX-330 on a flat surface to avoid any damage.

1.2.5 Physical Connection



Physical Connection Topology of the IPX-330

1.3 Basic System Configuration

1.3.1 Web Login

- Step 1.** Connect a computer to a LAN port on the IPX-330. Your PC must be set up to the same domain as 192.168.0.X of the IPX-330.
- Step 2.** Start a web browser. To use the user interface, you need a PC with Internet Explorer (version 8 or higher), Firefox, or Safari (for Mac).
- Step 3.** Enter the default LAN IP address of the IPX-330: 192.168.0.1 into the URL address box.
- Step 4.** Enter the default user name **admin** and the default password **admin**, and then click Login to enter Web-based user interface.

(Default IP) For increased security, please use https to access IPX-330.

Default WAN IP: <https://172.16.0.1>
Default LAN IP: <https://192.168.0.1>
Default User Name: **admin**
Default Password: **admin**



Login page of the IPX-330

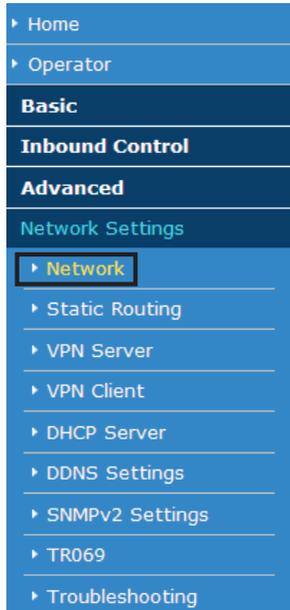


Note

For security reason, please change and memorize the new password after this first setup.

1.3.2 Configuring the Network Setting

Step 1. Go to Network Settings → **Network**



Network button

Network		
IPv4 Settings	IPv6 Settings	VLAN Settings
WAN Port Setup		
IP Assign: Static		
IP Address: <u>172.16.0.1</u>		
Subnet Mask: <u>255.255.0.0</u>		
Gateway: <u>172.16.0.254</u>		
Primary DNS: <u>8.8.8.8</u>		
Alternative DNS: <u>168.95.1.1</u>		
LAN Port Setup		
IP Address: <u>192.168.0.1</u>		Subnet Mask: <u>255.255.255.0</u>
<input type="checkbox"/> IP AddressV1: _____	Subnet MaskV1: _____	
<input type="checkbox"/> IP AddressV2: _____	Subnet MaskV2: _____	

Network setting page

Step 2. Edit your WAN port IP information.

There are three types of Ethernet port connection. They are **Static IP**, **DHCP** and **PPPoE** (Point-to-Point Protocol over Ethernet). You can find a detailed setting process in the user manual.

The screenshot shows a web interface for network configuration. At the top, there are three tabs: 'IPv4 Settings', 'IPv6 Settings', and 'VLAN Settings'. Below these is the 'WAN Port Setup' section. It includes a dropdown menu for 'IP Assign:' with 'Static' selected. Below this are fields for 'IP Address:' (1), 'Subnet Mask:' (2), 'Gateway:' (172.16.0.254), 'Primary DNS:' (8.8.8.8), and 'Alternative DNS:' (168.95.1.1). The 'LAN Port Setup' section below has fields for 'IP Address:' (192.168.0.1) and 'Subnet Mask:' (255.255.255.0), along with checkboxes for 'IP AddressV1:' and 'IP AddressV2:'.

Selection of IP Connection Type

1.3.3 Changing IP Address or forgotten Admin Password

To reset the IP address to the default IP address "192.168.0.1" (LAN) or reset the login password to default value, press the reset button on the front panel for **more than 6 seconds**. After the device is rebooted, you can login the management Web interface within the same subnet of 192.168.0.x.



Reset Button



Note

After pressing the "Reset" button, all the system data will be reset to default; if possible, back up the config file before resetting.

2. IPX-2100

2.1 Package Contents

Thank you for purchasing PLANET Internet Telephony PBX system, IPX-2100. This Quick Installation Guide will introduce how to finish the basic setting of connecting the web management interface and the Internet. Open the box of the Internet Telephony PBX system and carefully unpack it. The box should contain the following items:

- IPX-2100 x 1
- Quick Installation Guide x 1
- User's Manual CD x 1
- Power Adapter x 1 (12V)
- Power Cord x 1
- RJ45 x 1
- Bracket x 2

If any of above items are damaged or missing, please contact your dealer immediately.

2.2 Hardware Installation

The following are instructions for setting up PLANET IPX-2100. Refer to the illustration and follow the simple steps below to quickly install your Internet Telephony PBX system.

2.2.1 Safety Instructions

The following are the safety instructions for Internet Telephony PBX system before installing.

- The maximum operating temperature of the IPX-2100 is 0~40°C. Care must be taken to allow sufficient air circulation.
- The connections and equipment that supply power to the IPX-2100 should be capable of operating safely with the maximum power requirements of the IPX-2100. In the event of a power overload, the supply circuits and supply wiring should become hazardous.
- The power adapter must plug into the right supply voltage. Make sure that the supplied power voltage is correct and stable. If the input power voltage is over 10% lower than the standard, it may cause the IPX-2100 to malfunction.

- Generally, when installed after the final configuration, the product must comply with the applicable safety standards and regulatory requirements of the country in which it is installed. If necessary, consult for technical support.

2.2.2 Physical Introduction



Front Panel of the IPX-2100



Rear Panel of the IPX-2100



Note

1. Supporting 2 slots, user can buy expansion module like IPX-21FO (4 x FXO) or IPX-21GS (4 x GSM) for extending port service.
2. If IPX-21GS is used, please disable pin lock function. Otherwise, dial out or call in will not be available.

2.2.3 LED & Button Definitions

LED definitions

Front Panel LED	Status	Description
PWR	Steady Green Off	PBX Power ON PBX Power OFF
SYS	Blinking Green On Off	System is working System doesn't boot System fails
WAN	Blinking Green On Off	Data is transferring PBX network connection is established Waiting for network connection
LAN	Blinking Green On Off	Data is transferring PBX network connection is established Waiting for network connection



FXO	Steady Red Flashing Off	Ready/Standby Ringing Module not available
GSM	Steady Red Flashing Off	Ready/Standby (SIM card inserted) Ringing No SIM card insert
FXS	Steady Green Flashing Off	Ready/Standby Ringing Module not available

Button definitions

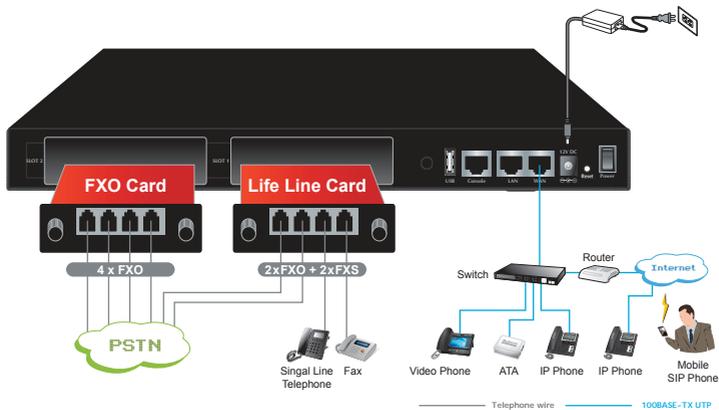
Button	Action	Description
Reset	Press less than 5 secs.	System reboot
	Press over 6 secs.	Reset to factory default

2.2.4 Placement

Make sure the device is placed in a safe environment to avoid equipment failure.

- DO NOT place anything on top of the device. Excessive weight could damage it.
- DO NOT obstruct ventilation slots on each side of the IPX-2100 or expose it to direct sunlight or other heat source. Be sure that there is adequate air flow around the IPX-2100.
- Place the IPX-2100 on a flat surface to avoid any damage.

2.2.5 Physical Connection



Physical Connection Topology of the IPX-2100

2.3 Basic System Configuration

2.3.1 Web Login

- Step 1.** Connect a computer to a LAN port on the IPX-2100. Your PC must be set up to the same domain as 192.168.0.x as the IPX-2100.
- Step 2.** Start a web browser. To use the user interface, you need a PC with Internet Explorer (version x8 or higher), Firefox, or Safari (for Mac).
- Step 3.** Enter the default IP address of the IPX-2100: 192.168.0.1 into the URL address box.
- Step 4.** Enter the default user name **admin** and the default password **admin**, and then click Login to enter Web-based user interface.

(Default IP) For increased security, please use https to access IPX-2100.

Default WAN IP: <https://172.16.0.1>

Default LAN IP: <https://192.168.0.1>

Default User Name: **admin**

Default Password: **admin**



Login page of the IPX-2100

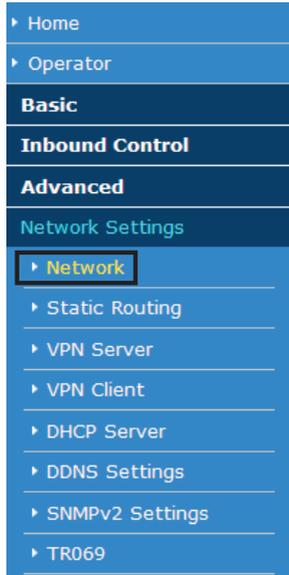


Note

For security reason, please change and memorize the new password after this first setup.

2.3.2 Configuring the Network Setting

Step 1. Go to Network Settings → **Network**



Network button

Network		
IPv4 Settings	IPv6 Settings	VLAN Settings
WAN Port Setup		
IP Assign: <input type="text" value="Static"/>		
IP Address: <input type="text" value="172.16.0.1"/>		
Subnet Mask: <input type="text" value="255.255.0.0"/>		
Gateway: <input type="text" value="172.16.0.254"/>		
Primary DNS: <input type="text" value="8.8.8.8"/>		
Alternative DNS: <input type="text" value="168.95.1.1"/>		
LAN Port Setup		
IP Address: <input type="text" value="192.168.0.1"/>		Subnet Mask: <input type="text" value="255.255.255.0"/>
<input type="checkbox"/> IP AddressV1: <input type="text"/>	Subnet MaskV1: <input type="text"/>	
<input type="checkbox"/> IP AddressV2: <input type="text"/>	Subnet MaskV2: <input type="text"/>	

Network setting page

Step 2. Edit your WAN port IP information.

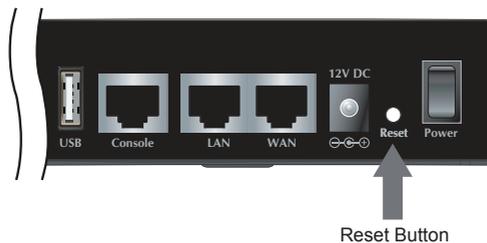
There are three types of Ethernet port connection. They are **Static IP**, **DHCP** and **PPPoE** (Point-to-Point Protocol over Ethernet). You can find a detailed setting process in the user manual.

The screenshot shows a web interface for network configuration. At the top, there are three tabs: 'IPv4 Settings', 'IPv6 Settings', and 'VLAN Settings'. Below these is the 'WAN Port Setup' section, which includes a dropdown menu for 'IP Assign' set to 'Static'. Below this are input fields for 'IP Address', 'Subnet Mask', 'Gateway', 'Primary DNS', and 'Alternative DNS'. The 'LAN Port Setup' section below it includes fields for 'IP Address' and 'Subnet Mask', and checkboxes for 'IP AddressV1' and 'IP AddressV2'.

Selection of IP Connection Type

2.3.3 Changing IP Address or Forgotten Admin Password

To reset the IP address to the default IP address “192.168.0.1” (LAN) or reset the login password to default value. Press the reset button on the front panel for more than 6 seconds. After the device is rebooted, you can login the management Web interface within the same subnet of 192.168.0.x.



Note

After pressing the “Reset” button, all the system data will be reset to default; if possible, back up the config file before resetting.

3. IPX-2200

3.1 Package Contents

Thank you for purchasing PLANET Internet Telephony PBX system, IPX-2200. This Quick Installation Guide will introduce how to finish the basic setting of connecting the web management interface and the Internet. Open the box of the Internet Telephony PBX system and carefully unpack it. The box should contain the following items:

- IPX-2200 x 1
- Quick Installation Guide x 1
- User's Manual CD x 1
- Power Cord x 1
- RJ45 x 1
- Bracket x 2

If any of above items are damaged or missing, please contact your dealer immediately.

3.2 Hardware Installation

The following are instructions for setting up PLANET IPX-2200. Refer to the illustration and follow the simple steps below to quickly install your Internet Telephony PBX system.

3.2.1 Safety Instructions

The following are the safety instructions for Internet Telephony PBX system before installing.

- The maximum operating temperature of the IPX-2200 is 0~40°C. Care must be taken to allow sufficient air circulation.
- The connections and equipment that supply power to the IPX-2200 should be capable of operating safely with the maximum power requirements of the IPX-2200. In the event of a power overload, the supply circuits and supply wiring should become hazardous.
- The power adapter must plug into the right supply voltage. Make sure that the supplied power voltage is correct and stable. If the input power voltage is over 10% lower than the standard, it may cause the IPX-2200 to malfunction.

- Generally, when installed after the final configuration, the product must comply with the applicable safety standards and regulatory requirements of the country in which it is installed. If necessary, consult for technical support.

3.2.2 Physical Introduction



Front Panel of the IPX-2200



Rear Panel of the IPX-2200



Note

1. Supporting 2 slots, user can buy expansion module like IPX-21FO (4 x FXO) or IPX-21GS (4 x GSM) for extending port service.
2. If IPX-21GS is used, please disable pin lock function. Otherwise, dial out or call in will not be available.

3.2.3 LED & Button Definitions

LED definitions

Front Panel LED	Status	Description
PWR	Steady Green Off	PBX Power ON PBX Power OFF
SYS	Blinking Green Off	System is working System Booting or Failed
WAN	Blinking Green Off	Data is transferring No Data Transmitting
LAN	Blinking Green Off	Data is transferring No Data Transmitting
FXO	Steady Red Flashing Off	Channel Loading Succeed Channel Ringing Channel Loading Failure

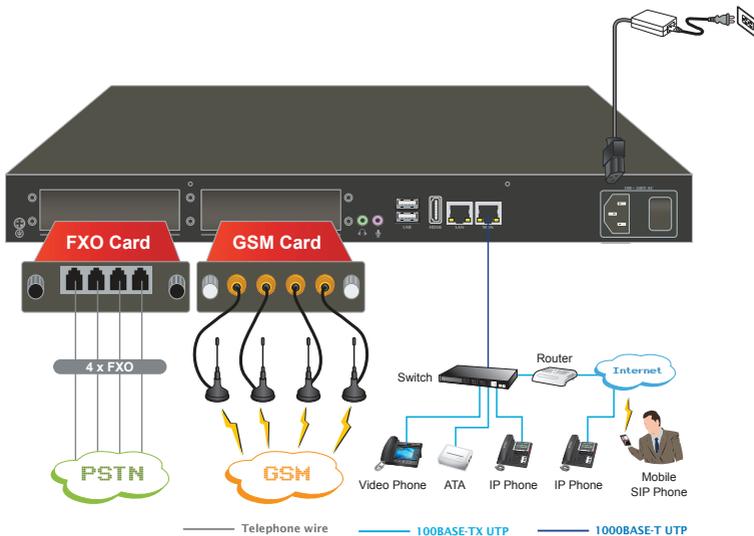
GSM	Steady Red Flashing Off	Channel Loading Succeed Channel Ringing Channel Loading Failure
FXS	Steady Green Flashing Off	Channel Loading Succeed Channel Ringing Channel Loading Failure

3.2.4 Placement

Make sure the device is placed in a safe environment to avoid equipment failure

- DO NOT place anything on top of the device. Excessive weight could damage it.
- DO NOT obstruct ventilation slots on each side of the IPX-2200 or expose it to direct sunlight or other heat source. Be sure that there is adequate air flow around the IPX-2200.
- Place the IPX-2200 on a flat surface to avoid any damage.

3.2.5 Physical Connection



Physical Connection Topology of the IPX-2200

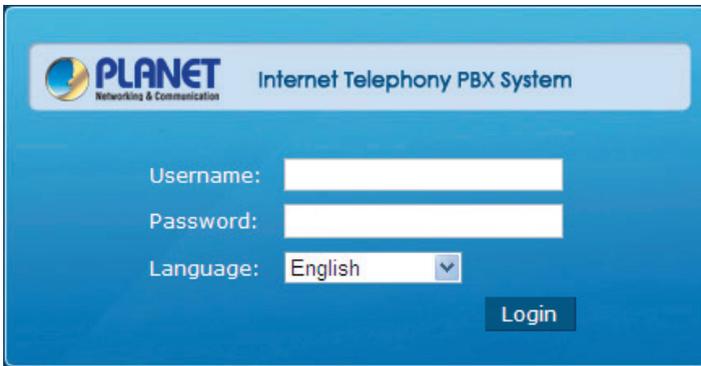
3.3 Basic System Configuration

3.3.1 Web Login

- Step 1.** Connect a computer to a LAN port on the IPX-2200. Your PC must be set up to the same domain as 192.168.0.x as the IPX-2200.
- Step 2.** Start a web browser. To use the user interface, you need a PC with Internet Explorer (version x8 or higher), Firefox, or Safari (for Mac).
- Step 3.** Enter the default IP address of the IPX-2200: <https://192.168.0.1> into the URL address box.
- Step 4.** Enter the default user name **admin** and the default password **admin**, and then click Login to enter Web-based user interface.

(Default IP) For increased security, please use https to access IPX-2200.

Default WAN IP: <https://172.16.0.1>
Default LAN IP: <https://192.168.0.1>
Default User Name: **admin**
Default Password: **admin**



Login page of the IPX-2200



Note

For security reason, please change and memorize the new password after this first setup.

3.3.2 Configuring the Network Setting

Step 1. Go to Network Settings → **Network**



Network button

Network		
IPv4 Settings	IPv6 Settings	VLAN Settings
WAN Port Setup		
IP Assign: <input type="text" value="Static"/>		
IP Address: <input type="text" value="172.16.0.1"/>		
Subnet Mask: <input type="text" value="255.255.0.0"/>		
Gateway: <input type="text" value="172.16.0.254"/>		
Primary DNS: <input type="text" value="8.8.8.8"/>		
Alternative DNS: <input type="text" value="168.95.1.1"/>		
LAN Port Setup		
IP Address: <input type="text" value="192.168.0.1"/>		Subnet Mask: <input type="text" value="255.255.255.0"/>
<input type="checkbox"/> IP AddressV1: <input type="text"/>	Subnet MaskV1: <input type="text"/>	
<input type="checkbox"/> IP AddressV2: <input type="text"/>	Subnet MaskV2: <input type="text"/>	

Network setting page

Step 2. Edit your WAN port IP information.

There are three types of Ethernet port connection. They are **Static IP**, **DHCP** and **PPPoE** (Point-to-Point Protocol over Ethernet). You can find a detailed setting process in the user manual.

The screenshot shows a network configuration interface. At the top, there are three tabs: 'IPv4 Settings', 'IPv6 Settings', and 'VLAN Settings'. Below these is the 'WAN Port Setup' section, which includes a dropdown menu for 'IP Assign' (currently set to 'Static') and input fields for 'IP Address', 'Subnet Mask', 'Gateway', 'Primary DNS', and 'Alternative DNS'. Below the WAN section is the 'LAN Port Setup' section, which includes input fields for 'IP Address' and 'Subnet Mask', and checkboxes for 'IP AddressV1' and 'IP AddressV2'.

Network		
IPv4 Settings	IPv6 Settings	VLAN Settings
WAN Port Setup		
IP Assign:	Static	
IP Address:	1	Static
Subnet Mask:	2	DHCP
Gateway:	172.16.0.254	
Primary DNS:	8.8.8.8	
Alternative DNS:	168.95.1.1	
LAN Port Setup		
IP Address:	192.168.0.1	Subnet Mask: 255.255.255.0
<input type="checkbox"/> IP AddressV1:	_____	Subnet MaskV1: _____
<input type="checkbox"/> IP AddressV2:	_____	Subnet MaskV2: _____

Selection of IP Connection Type

4. IPX-2500

4.1 Package Contents

Thank you for purchasing PLANET Internet Telephony PBX system, IPX-2500. This Quick Installation Guide will introduce how to finish the basic setting of connecting the web management interface and the Internet. Open the box of the Internet Telephony PBX system and carefully unpack it. The box should contain the following items:

- IPX-2500 x 1
- Quick Installation Guide x 1
- User's Manual CD x 1
- Power Cord x 1
- RJ45 x 1
- Bracket x 2

If any of above items are damaged or missing, please contact your dealer immediately.

4.2 Hardware Installation

The following are instructions for setting up PLANET IPX-2500. Refer to the illustration and follow the simple steps below to quickly install your Internet Telephony PBX system.

4.2.1 Safety Instructions

The following are the safety instructions for Internet Telephony PBX system before installing.

- The maximum operating temperature of the IPX-2500 is 0~40°C. Care must be taken to allow sufficient air circulation.
- The connections and equipment that supply power to the IPX-2500 should be capable of operating safely with the maximum power requirements of the IPX-2500. In the event of a power overload, the supply circuits and supply wiring should become hazardous.
- The power adapter must be plugged into the right supply voltage. Make sure that the supplied power voltage is correct and stable. If the input power voltage is over 10% lower than the standard, it may cause the IPX-2500 to malfunction.
- Generally, when installed after the final configuration, the product must comply with the applicable safety standards and regulatory requirements of the country in which it is installed. If necessary, consult with technical support.

4.2.2 Physical Introduction



Front Panel of the IPX-2500



Rear Panel of the IPX-2500



Note

Supporting 2 slots, user can buy expansion module like IPX-21FO (4 x FXO) or IPX-21GS (4 x GSM) for extending port service.

4.2.3 LED & Button Definitions

LED definitions

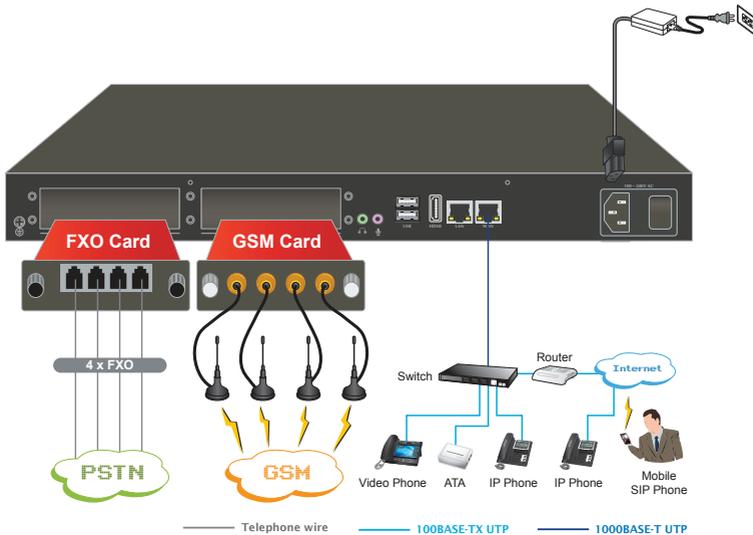
Front Panel LED	Status	Description
PWR	Steady Green Off	PBX Power ON PBX Power OFF
SYS	Blinking Green Off	System is working System Booting or Failed
WAN	Blinking Green Off	Data transmitting No Data Transmitting
LAN	Blinking Green Off	Data transmitting No Data Transmitting
FXO	Steady Red Flashing Off	Channel Loading Succeeded Channel Ringing Channel Loading Failed
GSM	Steady Red Flashing Off	Channel Loading Succeeded Channel Ringing Channel Loading Failed
FXS	Steady Green Flashing Off	Channel Loading Succeeded Channel Ringing Channel Loading Failed

4.2.4 Placement

Make sure the device is placed in a safe environment to avoid equipment failure.

- DO NOT place anything on top of the device. Excessive weight could damage it.
- DO NOT obstruct ventilation slots on each side of the IPX-2500 or expose it to direct sunlight or other heat sources. Be sure that there is adequate air flow around the IPX-2500.
- Place the IPX-2500 on a flat surface to avoid any damage.

4.2.5 Physical Connection



Physical Connection Topology of the IPX-2500

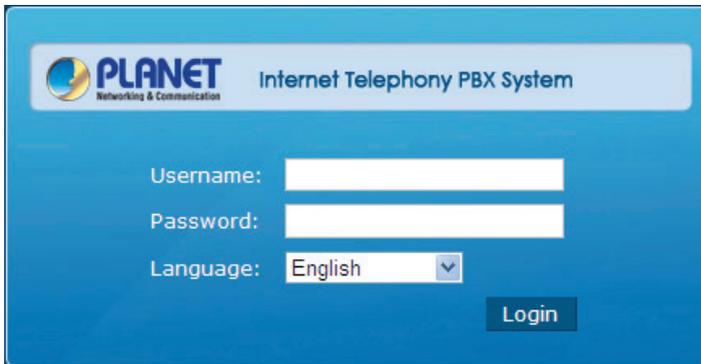
4.3 Basic System Configuration

4.3.1 Web Login

- Step 1.** Connect a computer to a LAN port on the IPX-2500. Your PC must be set up to the same domain as 192.168.0.X as the IPX-2500.
- Step 2.** Start a web browser. To use the user interface, you need a PC with Internet Explorer (version 6 or higher), Firefox, or Safari (for Mac).
- Step 3.** Enter the default IP address of the IPX-2500: https://192.168.0.1 into the URL address box.
- Step 4.** Enter the default user name **admin** and the default password **admin**, and then click Login to enter Web-based user interface.

(Default IP) For increased security, please use https to access IPX-2500.

Default WAN IP: 172.16.0.1
Default LAN IP: 192.168.0.1
Default User Name: **admin**
Default Password: **admin**



Login page of the IPX-2500



Note

For security reason, please change and memorize the new password after this first setup.

4.3.2 Configuring the Network Setting

Step 1. Go to Network Settings → **Network**



Network button

Network		
IPv4 Settings	IPv6 Settings	VLAN Settings
WAN Port Setup		
IP Assign: <input type="text" value="Static"/>		
IP Address: <input type="text" value="172.16.0.1"/>		
Subnet Mask: <input type="text" value="255.255.0.0"/>		
Gateway: <input type="text" value="172.16.0.254"/>		
Primary DNS: <input type="text" value="8.8.8.8"/>		
Alternative DNS: <input type="text" value="168.95.1.1"/>		
LAN Port Setup		
IP Address: <input type="text" value="192.168.0.1"/>		Subnet Mask: <input type="text" value="255.255.255.0"/>
<input type="checkbox"/> IP AddressV1: <input type="text"/>	Subnet MaskV1: <input type="text"/>	
<input type="checkbox"/> IP AddressV2: <input type="text"/>	Subnet MaskV2: <input type="text"/>	

Network setting page

Step 2. Edit your WAN port IP information.

There are three types of Ethernet port connection. They are **Static IP**, **DHCP** and **PPPoE** (Point-to-Point Protocol over Ethernet). You can find a detailed setting process in the user manual.

Network		
IPv4 Settings	IPv6 Settings	VLAN Settings
WAN Port Setup		
IP Assign: Static <input type="button" value="v"/>		
IP Address: <u>1</u> <input type="text" value="192.168.0.1"/>		
Subnet Mask: <u>2</u> <input type="text" value="255.255.255.0"/>		
Gateway: <u>172.16.0.254</u>		
Primary DNS: <u>8.8.8.8</u>		
Alternative DNS: <u>168.95.1.1</u>		
LAN Port Setup		
IP Address: <u>192.168.0.1</u>		Subnet Mask: <u>255.255.255.0</u>
<input type="checkbox"/> IP AddressV1: _____	Subnet MaskV1: _____	
<input type="checkbox"/> IP AddressV2: _____	Subnet MaskV2: _____	

Selection of IP Connection Type

5. Further Configuration

Thank you for purchasing PLANET products. The above steps introduce the simple configurations of the IPX-330, IPX-2100, IPX-2200 and IPX-2500. For further configuration, please refer to the user's manual on the CD. If you have other questions, please contact the **local dealer** or **distributor** where you purchased this product.

You also can browse our online FAQ resource at PLANET Web site first to check if it could solve your issue. If you need more support information, please contact PLANET support team.

PLANET online FAQ :
<http://www.planet.com.tw/en/support/faq.php>

IP Telephony support team mail address :
support_voip@planet.com.tw

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